IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:

Doyle et al.

Serial No.:

09/300,676

Filed:

April 27, 1999

For:

DYNAMIC SKILL-

BASED ROUTING

Examiner:

Deane, W.

MAR 2 9 2000 W

I hereby certify that this paper is being deposited with the United States Postal Service as Express Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on this date.

PATEN

Art Unit: 2742

Date

Express Mail Label No. FI 13550233415

NOTICE OF APPEAL FROM THE PRIMARY EXAMINER TO THE BOARD OF APPEAR

Assistant Commissioner for Patents

Box AF

Washington, D.C. 20231

Sir:

Applicant hereby appeals to the Board of Appeals from the decision dated February 2, 2000 of the Primary Examiner finally rejecting claims 1-38.

The item(s) checked below are appropriate:

- 1. () A Petition for Extension of Time to respond to the final rejection is filed herewith.
- 2. ($\sqrt{}$) Fee amount \$300.00.
- 3. (\checkmark) Charge \$300.00 to Deposit Account No. 03-2470.
- 4. () Not required (fee paid in prior appeal).
- 5. (√) The Commissioner is hereby authorized to charge any additional fees which may be required to this application under 37 C.F.R. §§1.16-1.17, or credit any overpayment, to Deposit Account No. 03-2470. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 03-2470. A duplicate copy of this sheet is enclosed.
- 6. ($\sqrt{\ }$) No further petition for an extension of time is believed to be required. However, should such a petition or any other petition be required, please deem this paper to be the required petition.

Dated: March 29, 2000 120 South Riverside Plaza

22nd Floor

Chicago, Illinois 60606-3903 Telephone: (312) 655-1500 WELSH & KATZ, LTD.

Jon P. Christensen Registration No. 34,137

03/31/2000 SLUANG1 00000069 032470 09300676

01 /0:119

300.00 CH